



# A-Z Course List

21 May 2018



## A

Achieving Outstanding Ratings CQC - The Framework for Leaders and Senior Managers 2 Day  
ADHD  
Administration of Buccal Midazolam  
Administration of Emergency Medication – Rectal Diazepam and Buccal Midazolam  
Administration of Medication in Mental Health Services  
Advance Care Planning  
Advocacy and Empowerment  
AED and CPR  
Age Assessment Training  
Alcohol Awareness  
Analytical Recording  
Anaphylaxis Awareness  
Anti-Social Behaviour for Housing  
Anxiety and Panic Attacks  
Asperger Syndrome  
Assistive Technology within Housing  
Autism Awareness within The Criminal Justice System  
Autism Champion Programme - 3 Days  
Autism Promoting Good Practice Advanced  
Autistic Spectrum Awareness for Children's and Young People's Services  
Autistic Spectrum Conditions - An Introduction  
Autistic Spectrum Conditions Supporting the Individual Intermediate  
Award in Education and Training Programme

## B

Behaviours that Challenge  
Behaviours that Challenge Refresher  
Bi-Polar Disorder  
Budgets and Finance  
Building Networks and Working in Partnership  
Business Planning and Negotiation

## C

Care Planning for Looked After Children  
Care, Support and Person Centred Planning  
Caring for a Child who has been Sexually Abused  
Catheter and Stoma Care  
Catheter Care  
Child Protection  
Continence and Catheter Care  
Continence Care  
COPD Chronic Obstructive Pulmonary Disease  
COSHH Awareness Control of Substances Hazardous to Health  
CQC – Awareness for Frontline Staff  
CQC – The Framework for Managers  
Cultural Awareness  
Cultural Awareness for Housing  
Culturally Competent Practice

## D

Dementia The Signs and Symptoms  
Dementia Awareness  
Dementia Awareness – Level 3 Award in Awareness of Dementia  
Dementia Awareness – Understand the Process and Experience of Dementia – Level 3  
Dementia Awareness and Down's Syndrome  
Dementia Awareness Level 2  
Dementia Awareness Professional Trainer Programme  
Dementia Champion Programme  
Depression  
Deprivation of Liberty Safeguards (DoLS)  
Designated Safeguarding Officer  
Develop Professional Supervision Practice  
Developing a Positive Culture  
Developing and Leading Teams  
Developing Complex Decision Making Skills  
Developing Leadership Styles and Behaviours  
Diabetes Awareness  
Diabetes Awareness and Management  
Diet and Nutrition Including Constipation  
Diet, Fluids and Nutrition  
Dignity in Care  
Discipline and Grievance Management - Holding a Disciplinary  
Dissociative Identity Disorder  
Domestic Abuse  
Domestic Abuse and Safeguarding  
Drug, Alcohol and Substance Misuse  
Dual Diagnosis Mental Health and LD awareness  
Duty of Candour - Regulation 20  
Duty of Care  
Dysphagia

## E

Effective Communication  
Effective Information Gathering and Assessments  
Effective Management of Risk in Mental Health Settings  
Effective Management of Risk in Mental Health Settings for Managers and Team Leaders  
Effective Team Communication  
Emergency First Aid at Work (EFAW) One Day – Level 3 Award  
Emergency First Aid Skills  
Emergency First Aid Skills and Defibrillator Training  
Enable Individuals with Mental Health Problems to Develop Alternative Coping Strategies  
Enabling Behaviour Change (Motivational Interviewing)  
End of Life Care  
End of Life Champion Programme  
Epilepsy Awareness  
Epilepsy Awareness and the Administration of Buccal Midazolam for Children's and Young People's Services  
Epilepsy Awareness and the Administration of Buccal Midazolam Medication  
Epilepsy Awareness and the Administration of Rectal Diazepam and Buccal Midazolam Medication  
Epilepsy Awareness and the Administration of Rectal Diazepam Medication  
Epilepsy Awareness for Children's and Young People's Services  
Equality, Diversity and Inclusion 3hr  
Equality, Diversity and Inclusion 6hr  
Equality, Diversity and Inclusion for Housing

## F

Facilitate Change in Health and Social Care and Assessing needs in line with Domiciliary Care  
Falls and Fragility  
Fire Safety Awareness  
First Aid at Home  
First Aid at Work (FAW) Three Day Level 3 Award  
First Aid at Work Refresher (FAW) – Two Day Requalification – Level 3 Award  
Food Hygiene and Infection Control  
Food Hygiene Awareness  
Food Safety in Catering Level 2 Award

## H

Handling Information  
Harm Reduction  
Harmful Practices, FGM, Forced Marriages and Honour Violence  
Health and Safety Awareness  
Health and Safety for Managers  
High Performing Leaders and Managers Programme  
Hoarding and Solution Based Approaches  
Hoarding Awareness  
Homelessness

## I

Infection Control  
Infection Control for Managers  
Infection Control, Pressure Area and Continence Care  
Information Governance  
Inspection Support Services  
Intensive Interaction Building Effective Relationships  
Introduction to Management 2 Day Programme  
Introduction to Supervision and Performance

## K

Keeping People Moving

## L

Lead Person Centred Care Practice – for Managers  
Lead to Succeed - Developing a Positive Culture  
Leading Innovation and Change  
Leading Well-Led Services – 3 day programme  
Learning Disability Awareness  
Level 2 Award in Awareness of Dementia  
Level 2 Certificate in Dementia Care  
Level 2 Diploma in Health and Social Care  
Level 3 Award in Assessing Competence in the Work Environment  
Level 3 Award in Awareness of Dementia Qualification Overview

Level 3 Award in Awareness of End of Life Care Qualification Overview  
Level 3 Award in Supporting Individuals with a Learning Disability Qualification Overview  
Level 3 Certificate in Dementia Care Qualification Overview  
Level 3 Certificate in Supporting Individuals with Learning Disabilities Qualification Overview  
Level 3 Certificate in Working in End of Life Care Qualification Overview  
Level 3 Diploma in Health and Social Care  
Level 3 Diploma in Mental Health Care  
Level 4 Award in the Internal Quality Assurance of Assessment Processes and Practice  
Level 4 Diploma in Adult Care  
Level 5 Diploma in Leadership for Health and Social Care and Children and Young People's Settings  
Lone Working and Personal Safety  
Lone Working and Personal Safety within Housing

## M

Makaton an Introduction  
Makaton Beginners Workshop Two Day  
Makaton Foundation Workshop Two Day  
Malnutrition and Management  
Managing Bowel Care  
Managing Performance  
Managing Quality  
Managing Safely (Level 4)  
Managing Underperformance: Disciplinary and Grievance Procedures  
Managing Well-Led Services – 3 day programme  
Manual Handling Loads  
Medicines Management for Assistant Practitioners  
Mental Capacity Act (MCA) Awareness  
Mental Capacity Act and Deprivation of Liberty Safeguards  
Mental Capacity Act and Deprivation of Liberty Safeguards - Refresher  
Mental Capacity Act and Deprivation of Liberty Safeguards for Managers  
Mental Health Awareness an Introduction  
Mental Health Conditions for Housing  
Mental Health for Managers  
Mental Health Legislation  
Motivational Interviewing  
Moving and Positioning for Occupational Therapists Programme  
Moving and Positioning for Occupational Therapists Refresher  
Moving and Positioning Individuals and Back Care  
Moving and Positioning Individuals and Back Care Refresher  
Moving and Positioning Individuals and Back Care Theory  
Moving and Positioning Individuals Practical  
Moving and Positioning Individuals Professional Trainer Programme  
Moving, Handling and Positioning for Clinical Staff

## O

Obsessive Compulsive Disorder  
Occupational Competency Assessor Moving and Positioning 3 Day Programme  
Occupational Competency Assessor Safe Handling of Medication 3 Day Programme

## P

Paediatric First Aid – One Day – Level 3 Award  
Paediatric First Aid Two Day Level 2 Award  
Palliative Care

Parkinson's Disease Awareness  
PEG Feeding Percutaneous Endoscopic Gastrostomy  
Person Centred Care Champions  
Person Centred Planning  
Person Centred Planning Refresher  
Personal Care and Risk Management  
Personalisation  
Personality Disorders  
Physiological Observations  
Positive Behavioural Support  
Positive Behavioural Support  
Positive Intervention Strategies when Working with Children and Young People  
Prader-Willi Syndrome  
Pressure Area Care  
Professional Boundaries  
Professional Relationships and Boundaries in Housing  
Promoting Positive Risk Taking – Person Centred  
Psychoactive Substances - Formerly known as Legal Highs

## R

Reablement  
Reflective Practice in Case Decisions for Managers  
Reflective Supervision Provision on Complex Casework  
Risk Assessing for Fund Raisers  
Risk Assessing for Managers  
Risk Assessment Awareness

## S

Safe Handling of Medication  
Safe Handling of Medication for Managers  
Safe Handling of Medication Refresher  
Safeguarding Adults at Risk - The Practitioners Role (Level 2)  
Safeguarding Adults at Risk Awareness (Level 1)  
Safeguarding Adults at Risk for Housing  
Safeguarding Adults at Risk for Managers (Level 3)  
Safeguarding Adults at Risk Refresher  
Safeguarding and Protection of Children and Adults at Risk  
Safeguarding and Protection of Children and Adults at Risk for Housing  
Safeguarding Children and Young People  
Safeguarding Children and Young People Refresher  
Safeguarding Children, Forced Marriage and Honour Based Violence  
Safeguarding Vulnerable Passengers  
Schizophrenia  
Self Neglect Awareness  
Self-harm  
Self-Harm and Eating Disorder  
Self-harm in Children and Adults  
Sensory Awareness  
Sexuality, Relationships and Sexual Health  
Stoma and Bowel Care  
Stoma Care  
Stroke Awareness  
Stroke Awareness and Management  
Substance Misuse  
Suicide Awareness

Suicide Awareness and Self Harm  
Support individuals to manage their finances  
Support Individuals with Multiple Conditions  
Supporting an Individual to Maintain Personal Hygiene  
Supporting Individuals with Learning Disabilities  
Supporting people with Dysphagia with Medication

## T

Team Development  
The 'Toxic Trio' – Parental Mental Health, Substance Misuse and Domestic Violence  
The Care Certificate 3 1/2 Day Programme  
The Care Certificate 4 Day Programme  
The Care Certificate 5 day Programme  
The Care Certificate Assessing Knowledge and Practice  
The Care Certificate Assessing Knowledge and Practice - Open Course  
The Care Certificate Standardisation for Assessors  
The Role of the Health and Social Care Worker  
The Wellbeing Principle within Housing  
Tissue Viability  
Training and Information Delivery Skills  
Transitioning from Children's to Adult Services

## U

Understanding Behaviours that Challenge Including Mental Health  
Understanding The Care Certificate  
Understanding the Care Certificate Standards and CPD for Managers, Assessors and Trainers

## W

Welfare and Benefits  
Working with Children and Families who have Experienced Trauma  
Working With Complexity and Effectively Managing Risk (For Managers)  
Working with Confidence  
Wound Management



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