



A-Z Course List

22 Aug 2017



A

Achieving Outstanding Ratings CQC - The Framework for Leaders and Senior Managers 2 Day
ADHD
Administration of Buccal Midazolam
Administration of Emergency Medication – Rectal Diazepam and Buccal Midazolam
Administration of Emergency Medication Rectal Diazepam and Buccal Midazolam
Administration of Medication in Mental Health Services
Advance Care Planning
Advocacy and Empowerment
AED and CPR
Age Assessment Training
Alcohol Awareness
An Introduction to Multiple Conditions for Housing Teams
An Overview of the Care Quality Commission and the Care Act 2014 for Staff Teams, Service Users and Families
Analytical Recording
Anaphylaxis Awareness
Anti-Social Behaviour for Housing
Anxiety and Panic Attacks
Approaches to Enable Rights and Choices for Individuals with Dementia Whilst Minimising Risks
Asperger Syndrome
Assistive Technology within Housing
Autism Awareness within The Criminal Justice System
Autism Champion Programme - 3 Days
Autism Promoting Good Practice Advanced
Autistic Spectrum Awareness for Children's and Young People's Services
Autistic Spectrum Conditions - An Introduction
Autistic Spectrum Conditions Awareness
Autistic Spectrum Conditions Supporting the Individual Intermediate
Award in Education and Training Programme

B

Behaviours that Challenge
Behaviours that Challenge Refresher
Behaviours that Challenge within Learning Disability Support Services
Bi-Polar Disorder
Brain Injury Awareness
Brief Interventions
Budgets and Finance
Building Networks and Working in Partnership
Business Planning and Negotiation

C

Care Act Briefing - Making Safeguarding Personal
Care and Support during Transition to or from Hospital
Care and Support Planning
Care and Support Planning for Housing
Care and Support Planning for Managers
Care of a Person with a Tracheostomy
Care Planning for Looked After Children
Care, Support and Person Centred Planning
Caring for a Child who has been Sexually Abused
Catheter and Stoma Care

Catheter Care
Chairing Skills in the Legal Context
Chairing Strategy Meetings
Child Protection
Child Safety and Welfare in a Digital World
Children and Domestic Violence
CIEH Level 2 Award in Principles of COSHH
Common Core Principles of Dignity
Common Core Principles of Dignity for Housing
Communicating through Behaviour
Confidentiality for domiciliary and homecare staff teams
Conflict Risk Management
Continence and Catheter Care
Continence Care
COPD Chronic Obstructive Pulmonary Disease
COSHH Awareness Control of Substances Hazardous to Health
Court Work – an Introduction to Effective Court Work Skills for Social Workers
CQC – Awareness for Frontline Staff
CQC – The Framework for Managers
Cultural Awareness
Cultural Awareness for Housing
Culturally Competent Practice
Culture, Religion and Communication Awareness for Domiciliary and Homecare Staff Teams
Customer Care in the Housing Context

D

Delivering Personal Care and Support to People in their Own Homes for Domiciliary and Homecare Staff Teams
Dementia The Signs and Symptoms
Dementia Awareness
Dementia Awareness – Level 3 Award in Awareness of Dementia
Dementia Awareness – Understand the Process and Experience of Dementia – Level 3
Dementia Awareness and Down's Syndrome
Dementia Awareness for Independent Living Teams
Dementia Awareness Level 2
Dementia Awareness Professional Trainer Programme
Dementia Champion Programme
Depression
Develop Professional Supervision Practice
Developing and Leading Teams
Developing Complex Decision Making Skills
Developing Leadership Styles and Behaviours
Diabetes Awareness
Diabetes Awareness and Management
Diet and Nutrition Including Constipation
Diet and Nutrition Including Constipation 6hr
Diet, Fluids and Nutrition
Dignity in Care
Discipline and Grievance Management - Holding a Disciplinary
Dissociative Identity Disorder
DoLS Deprivation of Liberty Safeguards
Domestic Abuse
Domestic Abuse and Safeguarding
Drug, Alcohol and Substance Misuse
Dual Diagnosis Mental Health and LD awareness
Duty of Candour - Regulation 20
Duty of Care
Dysphagia

E

Ear Drops, Eye Drops and Inhaler Administration
Effective Communication
Effective Information Gathering and Assessments
Effective Management of Risk in Mental Health Settings
Effective Management of Risk in Mental Health Settings for Managers and Team Leaders
Effective Team Communication
Embedding Electronic Assistive Technology in Housing and Social Care
Emergency First Aid at Work (EFAW) One Day – Level 2 Award
Emergency First Aid Skills
Emergency First Aid Skills and Defibrillator Training
Emergency Lifting Cushion - Elk - Practical
Enabling Behaviour Change (Motivational Interviewing)
End of Life Care
End of Life Champion Programme
Epilepsy Awareness
Epilepsy Awareness and the Administration of Buccal Midazolam for Children's and Young People's Services
Epilepsy Awareness and the Administration of Buccal Midazolam Medication
Epilepsy Awareness and the Administration of Rectal Diazepam and Buccal Midazolam Medication
Epilepsy Awareness and the Administration of Rectal Diazepam Medication
Epilepsy Awareness for Children's and Young People's Services
Equality, Diversity and Inclusion 3hr
Equality, Diversity and Inclusion 6hr
Equality, Diversity and Inclusion for Housing
Equality, Diversity and Inclusion for Managers
Equality, Diversity and Inclusion in Dementia Care Practice
Evacumat Equipment The Practical Application of Emergency Evacuation

F

Facilitate Change in Health and Social Care and Assessing needs in line with Domiciliary Care
Facilitating Person Centred Workshops
Falls and Fragility
Fire Safety Awareness
Fire Safety Awareness – Supported Living
Fire Safety for Homecare Workers
Fire Safety Principles Level 2 Award CIEH
Fire Warden Including Level 2 CIEH Award in Fire Safety Principles
First Aid at Home
First Aid at Work (FAW) Three Day Level 3 Award
First Aid at Work Refresher (FAW) – Two Day Requalification – Level 3 Award
Fluids and Nutrition
Fluids and Nutrition in Housing
Food Hygiene and Infection Control
Food Hygiene Awareness
Food Hygiene, Diet and Nutrition
Food Safety in Catering Level 2 Award
Fragile X Syndrome

H

Handling Information
Harm Reduction
Harmful Practices, FGM, Forced Marriages and Honour Violence

Health and Safety
Health and Safety Refresher
Health and Safety and Medical Support
Health and Safety Awareness
Health and Safety for Managers
Health and Safety for Managers within the Health and Social Care Sector
Health and Safety, Fire and Infection Control for Supported Living Services
Health and Safety, Fire and Risk Assessments
High Performing Leaders and Managers Programme
Hoarding and Solution Based Approaches
Hoarding Awareness
Homelessness
Hygiene in Health and Social Care Level 2 Award CIEH

I

Implementing New Frameworks, Legislation and Standards into Working Practice
Independent Living for Housing
Infection Control
Infection Control Champion Including Level 2 CIEH Award in Hygiene in Health and Social Care
Infection Control Champions
Infection Control for Managers
Infection Control, Pressure Area and Continence Care
Information Governance
Inspection Support Services
Integration for Housing, Health and Social Care
Intensive Interaction Building Effective Relationships
Introduction to Management 2 Day Programme
Introduction to Supervision and Performance

K

Keeping People Moving
Key/Link Working

L

Lead and Manage End of Life Care Services
Lead Person Centred Care Practice – for Managers
Lead to Succeed: Developing a Positive Culture
Leading Innovation and Change
Leading Well-Led Services – 3 day programme
Learning Disability Awareness
Level 2 Award in Awareness of Dementia
Level 2 Certificate in Dementia Care
Level 2 Diploma in Health and Social Care
Level 3 Award in Assessing Competence in the Work Environment
Level 3 Award in Awareness of Dementia Qualification Overview
Level 3 Award in Awareness of End of Life Care Qualification Overview
Level 3 Award in Supporting Individuals with a Learning Disability Qualification Overview
Level 3 Certificate in Dementia Care Qualification Overview
Level 3 Certificate in Supporting Individuals with Learning Disabilities Qualification Overview
Level 3 Certificate in Working in End of Life Care Qualification Overview
Level 3 Diploma in Health and Social Care
Level 3 Diploma in Mental Health Care
Level 4 Award in the Internal Quality Assurance of Assessment Processes and Practice

Level 4 Diploma in Adult Care
Level 5 Diploma in Leadership for Health and Social Care and Children and Young People's Settings
Lone Working and Personal Safety
Lone Working and Personal Safety within Housing
Loss and Bereavement

M

Makaton an Introduction
Makaton Beginners Workshop Two Day
Makaton Foundation Workshop Two Day
Making Every Contact Count
Making Every Contact Count
Malnutrition and Management
Managing Alcohol and Substance Misuse in the Workplace
Managing Bowel Care
Managing Conflict and Challenging Conversations in the workplace
Managing Mental Health and Supporting Mental Well-Being in the Workplace
Managing Performance
Managing Quality
Managing Safely (Level 4)
Managing Underperformance: Disciplinary and Grievance Procedures
Managing Well-Led Services – 3 day programme
Manual Handling Loads
Medicines Management for Assistant Practitioners
Mental Capacity Act (MCA) Awareness
Mental Capacity Act and Deprivation of Liberty Safeguards
Mental Capacity Act and Deprivation of Liberty Safeguards - Refresher
Mental Capacity Act and Deprivation of Liberty Safeguards for Managers
Mental Health and DoLS in Children
Mental Health Awareness
Mental Health Awareness an Introduction
Mental Health Conditions for Housing
Mental Health Legislation
Mental Well-Being and Mental Health Promotion
Motivational Interviewing
Moving and Handling for Personal Assistants and Homecare Workers
Moving and Positioning for Occupational Therapists Programme
Moving and Positioning for Occupational Therapists Refresher
Moving and Positioning Individuals and Back Care
Moving and Positioning Individuals and Back Care Refresher
Moving and Positioning Individuals and Back Care Theory
Moving and Positioning Individuals Practical
Moving and Positioning Individuals Professional Trainer Programme
Moving and Positioning of Bariatric People
Moving, Handling and Positioning for Clinical Staff
Multiple Sclerosis Awareness

O

Obsessive Compulsive Disorder
Occupational Competency Assessor Moving and Positioning 3 Day Programme
Occupational Competency Assessor Safe Handling of Medication 3 Day Programme
Oxygen Awareness

P

Paediatric First Aid – One Day – Level 3 Award
Paediatric First Aid Two Day Level 2 Award
Pain Management
Palliative Care
Parkinson's Disease Awareness
Pathway Planning
PEG Feeding Percutaneous Endoscopic Gastrostomy
Person Centred Approaches for Housing
Person Centred Care Champions
Person Centred Communication
Person Centred Planning
Person Centred Planning Refresher
Person Centred Planning for Children and Young People Services
Personal Care and Risk Management
Personalisation
Personality Disorders
Physiological Observations
Positive Behavioural Support
Positive Behavioural Support 3hrs
Positive Intervention Strategies when Working with Children and Young People
Prader-Willi Syndrome
Pressure Area Care
Principles of Communication
Principles of Manual Handling Level 2 Award CIEH
Professional Boundaries
Professional Relationships and Boundaries in Housing
Promote Active Support
Promoting Positive Risk Taking – Person Centred
Promoting Positive Risk Taking Person Centred
Providing Excellent Customer Service Support to Customers Who May be Affected by Dementia
Providing Excellent Customer Service Support to Customers with Autistic Spectrum Conditions
Providing Excellent Customer Service Support to Customers with Epilepsy
Providing Good Quality Care and Support
Providing Information and Advice for Housing
Psychoactive Substances - Formerly known as Legal Highs
Public Law Outline and Witness Box Skills

R

Raising Awareness of Health Issues
Reablement
Reablement for Housing
Recovery Models in Mental Health
Recruitment, Induction and Training
Reflective Practice in Case Decisions for Managers
Reflective Supervision Provision on Complex Casework
Risk and Reflective Practice
Risk Assessing for Fund Raisers
Risk Assessing for Managers
Risk Assessment Awareness

S

Safe Handling of Medication
Safe Handling of Medication for Managers
Safe Handling of Medication in Children's and Young People's Services
Safe Handling of Medication Refresher
Safeguarding Adults at Risk - The Practitioners Role (Level 2)
Safeguarding Adults at Risk Awareness (Level 1)
Safeguarding Adults at Risk Decision Making and Accountability - Intermediate Two Days
Safeguarding Adults at Risk for Housing
Safeguarding Adults at Risk for Managers (Level 3)
Safeguarding Adults at Risk Post Abuse Work Awareness
Safeguarding Adults at Risk Refresher
Safeguarding and Protection of Children and Adults at Risk
Safeguarding and Protection of Children and Adults at Risk for Housing
Safeguarding Children & Parents with Mental Health Needs
Safeguarding Children and Young People
Safeguarding Children and Young People Refresher
Safeguarding Children at Risk of Neglect
Safeguarding Children at Risk of Sexual Exploitation
Safeguarding Children from Abuse Linked to a Belief in Spirit Possession
Safeguarding Children, Forced Marriage and Honour Based Violence
Safeguarding Vulnerable Passengers
Schizophrenia
Self Neglect Awareness
Self-harm
Self-Harm and Eating Disorder
Self-harm in Children and Adults
Sensory Awareness
Sexuality, Relationships and Sexual Health
Stepping up to Frontline Management - 2 Day
Stepping up to Frontline Management - Day 1
Stepping up to Frontline Management - Day 2
Stoma and Bowel Care
Stoma Care
Stroke Awareness
Stroke Awareness and Management
Substance Misuse
Suicide Awareness
Suicide Awareness and Self Harm
Support Individuals with Multiple Conditions
Supporting an Individual to Maintain Personal Hygiene
Supporting Children and Young People with Learning Disabilities
Supporting Individuals with Learning Disabilities
Supporting People with Dementia to Participate in Meaningful Activities
Supporting people with Dysphagia with Medication
Supporting Positive Risk Taking within Housing

T

Team Development
The 'Toxic Trio' – Parental Mental Health, Substance Misuse and Domestic Violence
The Care Act - Section 14 of the Statutory Guidance
The Care Act and The Care Certificate - An Overview
The Care Act for Care Providers
The Care Act for Housing
The Care Certificate 3 1/2 Day Programme
The Care Certificate 4 Day Programme
The Care Certificate 5 day Programme
The Care Certificate Assessing Knowledge and Practice
The Care Certificate Assessing Knowledge and Practice - Open Course

The Care Certificate Standardisation for Assessors
The Person Centred Approach to the Care and Support of Individuals with Dementia
The Quality Assessment Framework
The Role of the Health and Social Care Worker
The Wellbeing and Safeguarding of Vulnerable Customers
The Wellbeing Principle within Housing
Tissue Viability
Total Communication
Training and Information Delivery Skills
Transitioning from Children's to Adult Services
Transitioning from Children's to Adult Services for Young People with Disabilities and Health Needs

U

Understand the Administration of Medication to Individuals with Dementia Using a Person Centred Approach
Understand the Role of Communication and Interaction with Individuals who have Dementia
Understanding Behaviours that Challenge Including Mental Health
Understanding The Care Certificate
Understanding the Care Certificate Standards and CPD for Managers, Assessors and Trainers
User Involvement and Empowerment

V

Values

W

Welfare and Benefits
Working Safely with Violence and Aggression
Working with Children and Families who have Experienced Trauma
Working With Complexity and Effectively Managing Risk (For Managers)
Working with Confidence
Working with Families and Building Effective Relationships
Working with People who have Sight Loss
Wound Management



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